



# TUTORCARE

CARING FOR YOUR SUCCESS

## Anh Doan, Founder & Chief Executive Officer



Anh has an extensive background in the education industry with more than 10,000 hours of tutoring sessions. As a founding member of TUTORCARE and its Chief Executive Officer, she oversees the daily operation of the company and provides strategic planning to guide the company toward the achievement of its vision and objectives: ensure academic growth and maintain 100% customer satisfaction.

From the beginning, Anh and her team has strongly believed that customer satisfaction is the driving force behind TUTORCARE's success. This emphasis on strong customer

satisfaction has helped TUTORCARE earn its solid reputation for responsiveness and exceptional customer care.

Since 2011, Anh has led TUTORCARE to achieve a 100% rate of satisfaction from its customer base. Additionally, as of 2012, TUTORCARE has been approved by the Florida Department of Education to provide Supplemental Education Services to underperforming students in the entire state of Florida. Moreover, TUTORCARE has been awarded several contracts with the Department of Veterans Affairs in Florida and surrounding states to provide tutoring assistance to veterans.

Before becoming a founder and the Chief Executive Officer of TUTORCARE, Anh held the position of a Supplemental Learning Leader at Valencia College providing tutoring assistance to students in Beginning Algebra, a College Math Preparatory Course. Anh initially made a major impact by helping to raise the percentage of students passing the State Competency exam and being able to proceed to college-level Math courses from 60% to 80%. Her expertise and performance even received official recognition by the Dean of Math Department at Valencia College.

**Academic Background:** Immediately after graduating as the Valedictorian of her high school class, Anh earned an Associate of Arts degree with a 4.0 GPA at Valencia College. In the subsequent year, Anh was accepted to the University of Florida College of Pharmacy, where she was selected to become a member of Rho Chi, an Academic Honor Society in pharmacy awarded to a select few pharmacy students who distinguish themselves through their academic and professional achievements.

**Anh's Statement:** "With undying love and the support of our loyal customer base, TUTORCARE will continue striving to improve the quality of our services to meet the educational needs of our customers and deliver total customer satisfaction."

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